

Warranty claim form

1. To be filled out by the claimant

1.1 General information

Factory representative:

Street:

Post code, town:

Country:

Tel.:

E-mail:

Owner:

Street:

Post code, town:

Country:

Tel.:

E-mail:

Include a copy of the sales invoice to the customer!

1.2 Information about the machine

Machine name / type:

Serial number:

Date of purchase:

Date of first use:

Date of damage:

Hectares covered / hours used:

1.3 Precise description of the loss or damage and the date (if possible photos)

1.4 Repair work performed

Tasks	Duration

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1.5 Parts required

When the spare parts have been sent, the order number must be indicated. If applicable, also the SA number (can be found in the header on the invoice/order).

Your order number: AU _____ SA 20 _____ /

Name	Quantity	Item number

1.6 Warranty conditions

- Any travel costs incurred will not be reimbursed. Labour will only be reimbursed according to the hourly rates issued by APV.
- In the event of a technical defect there is no claim for compensation for the resulting loss of profits and machine downtime.
- Used parts must always be returned to us, otherwise no reimbursement shall be issued.
- Return used parts "free domicile", otherwise the amount reimbursed shall be reduced accordingly.
- The claim must be received by us, with the form fully completed, within 20 days of work being performed. The used parts must be sent in with the claim, otherwise, it will not be possible to process the claim.
- Deliveries and services shall be made/provided exclusively in accordance with our General terms of delivery, payment, and warranty. Failure to abide by the respective applicable warranty conditions shall cause the warranty claim to be void. Warranty claims which are not filled out properly cannot be processed. The claimant confirms by their signature that the details provided above are in line with the facts and that the supplied machine is therefore free of defects.

1.7 Signature

Date, Customer / Dealer

Please send to:

E-mail: service@apv.at

Fax: +43 2913/8002-92

Post: Send returned goods, incl. warranty claims, to the sender address for the spare parts